



Thurrock's Diagonal

We promise to do everything we can to keep you safe and feel important to us while in care by...

making staff av ilable to speak t you when you need to conta t them to discus your problems, anxieties and ac ievements.

involving you in d cisions and plans hat are made that will affect our current and uture life.

not changing your ocial worker unle s absolutely necessary

giving you advice nd support to sta safe both within your home nd community.

calling you back ithin 24 hours.

Thurrock's Pledge

We promise to help you reach your dreams while in care by...

celebrating your achievements and recognising your goals and helping to push you further while in care.

supporting you to attend and achieve in education.

providing you with good educational opportunities that best meet your abilities.

providing you with a translating dictionary in your language when you first come into care if your first language is not English.

giving you the same opportunities available to young people who are not looked after.

Thurrock's Places

We promise to support your positive relationshi s and social activities by...



giving priority when you ask to stay with friends and relatives away from your normal placement.



aiding you in having easy access to libraries, youth clubs and positive activities.

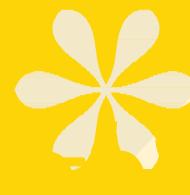


giving you access to an independent visitor/mentors

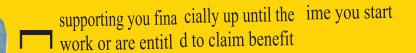
supporting you in being heard throughout the local authority across all departments.

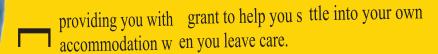


Thurrock's



We promise to prepare you for adult life and leaving care by...









helping you with tr nsport for attending education and LAC appointments

supporting you to a ply for all documen ation and providing you with ecessary informat on on your rights.



Thurrock Council wants t make sure we stick to the promises ma e to you and ensure that we are provi ing you our best service. Please discuss t is pledge and let us know your views about ow Thurrock Council is doing on its pro ises. This can be done through your Indepen ent reviewing officer or you can get in c ntact with the CiCC. Additionally, the Ci C is always looking for new represent tives and would welcome your interest if ou want to get involved.

If you have any comment or questions about anything you see in his pledge, please contact your Socia Worker.

email: CiCC@thurrock.gov.uk or call 01375 413730 for further information